

# BOSS Online Banking Guide

## Mobile Access – Quick Reference Guide

BOSS Online Banking is now accessible through a Mobile Banking App. To access the Online Banking app through your mobile device, follow the steps below.

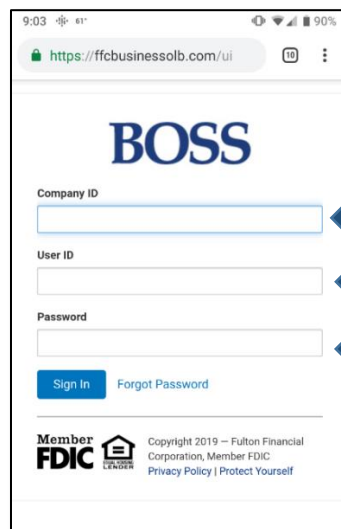
### Locating the BOSS mobile app in the Google Play Store and Apple App Store

- Open the Google Play Store or Apple App Store
- Browse or search for **Fulton Bank**.
- Click the BOSS Mobile Banking app.
- Click install App.



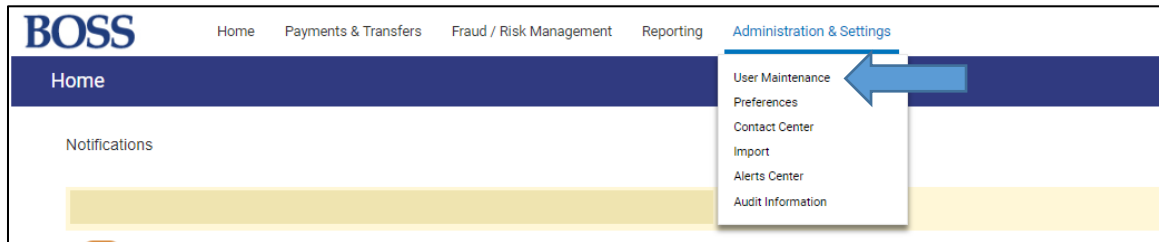
### Logging into the BOSS Mobile App

- Click the BOSS mobile app
- The BOSS login page will be displayed
- Enter in your **Company ID**, **User ID**, and **Password**

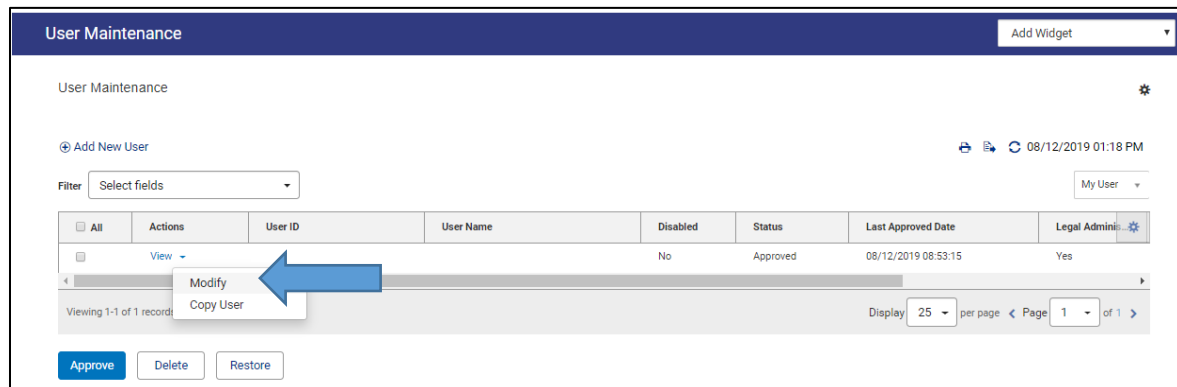


## How to give BOSS Mobile access to your users

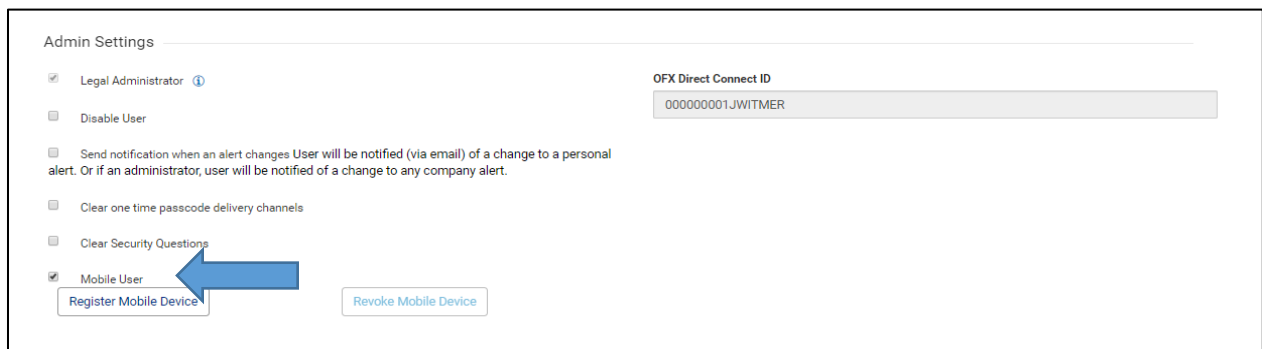
- Login to BOSS Online Banking
- Click on **Administration & Settings**
- Click on **User Maintenance**



- The client user list will appear, identify the user to give mobile access. Next to that user select the drop down arrow under the Actions column and select **Modify**

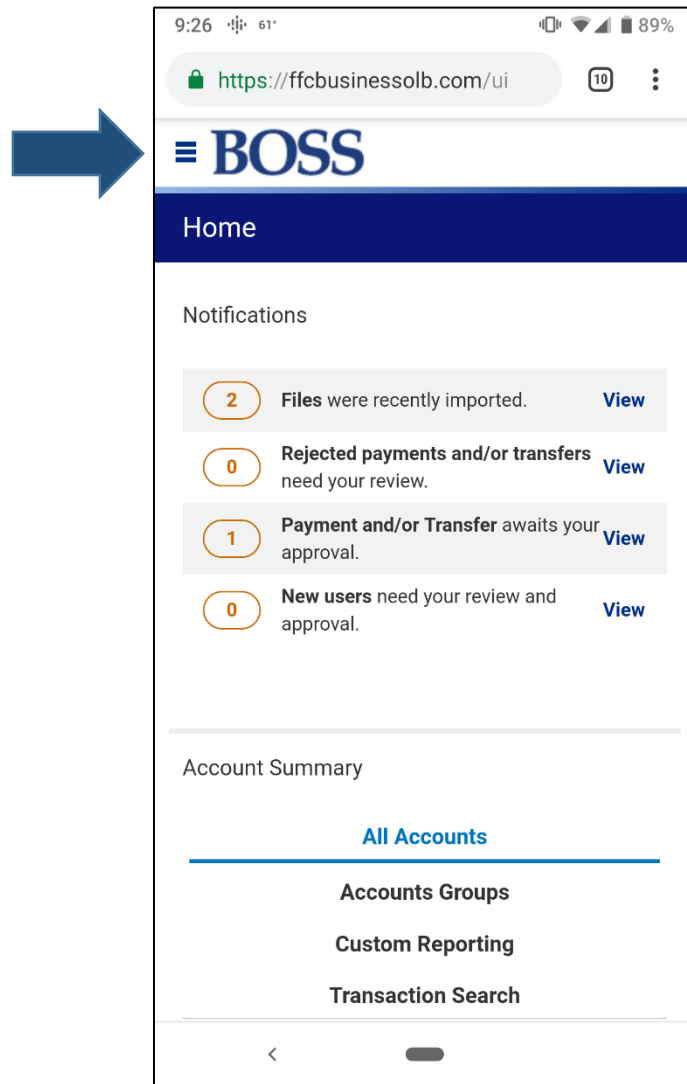


- The User Information Screen will appear. Scroll down to the Admin Settings. Under the **Challenge Method** field there will be a **Mobile User** check box option. Check the box and select **Update** to add Mobile access to the user.



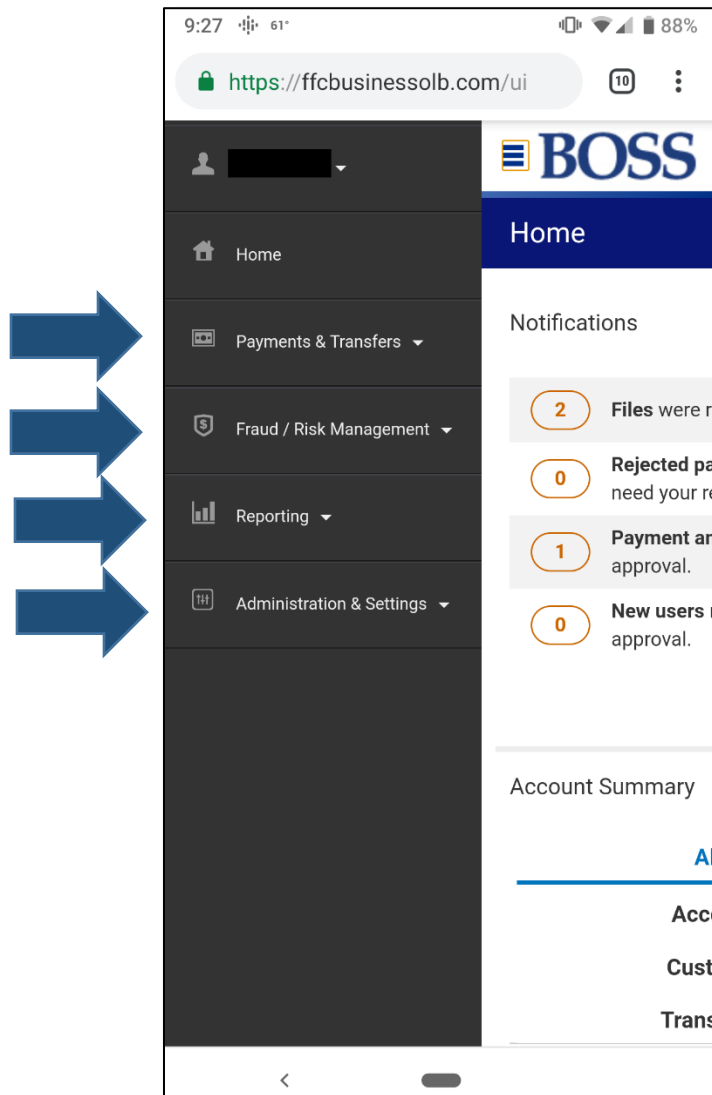
## Basic navigation – Mobile App

- Once you have successfully logged into BOSS Mobile App, you will be re-directed to the **Home Screen**.

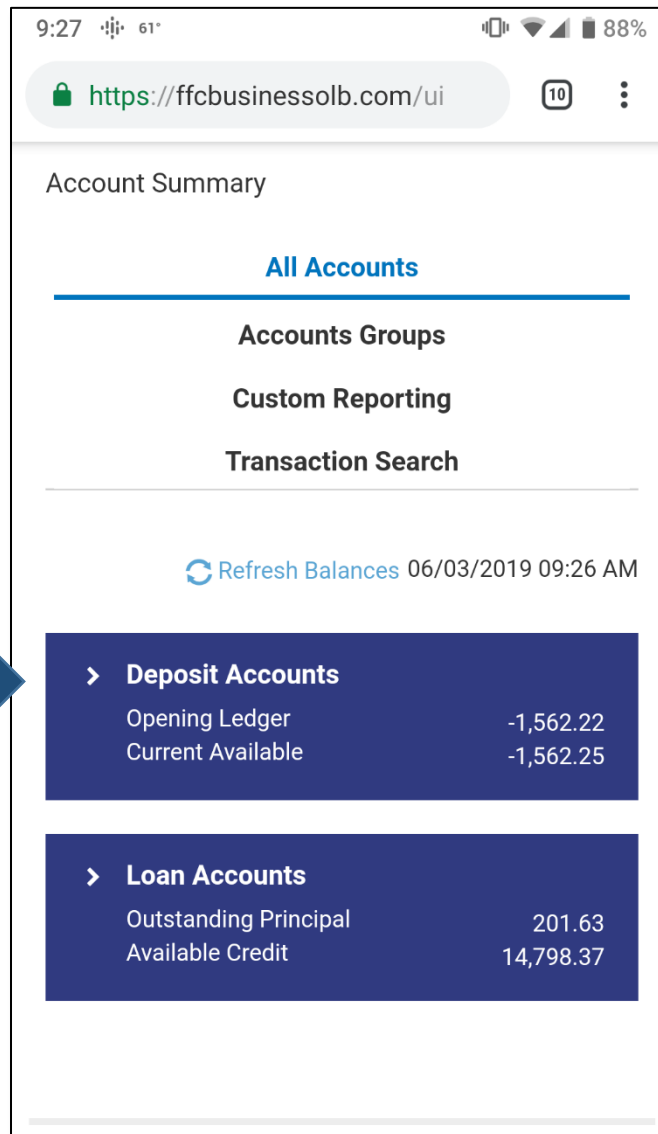


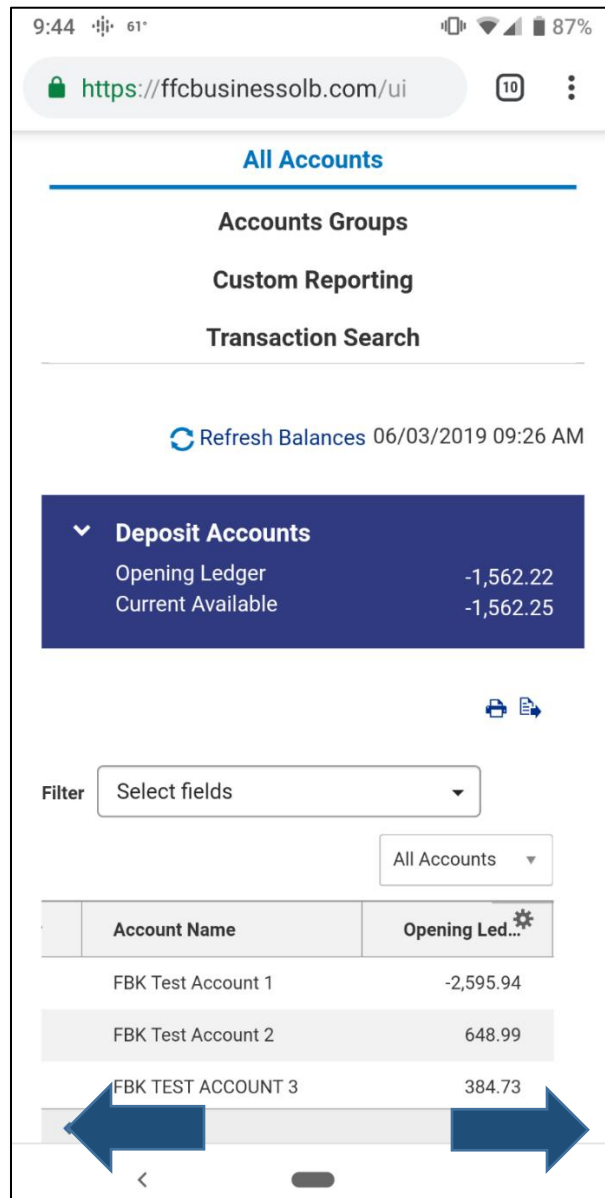
- Clicking on the Menu Bar will allow you to access all available entitlements.

- The BOSS mobile app will have the same functionality as the desktop site, providing access to:
  - ❖ Payments & Transfers
  - ❖ Fraud / Risk Management
  - ❖ Reporting
  - ❖ Administration & Settings



- The **Account Summary** view is located on the Home Screen. The Account Summary will display an overview of all active BOSS accounts.
- Expand the account menu to view current balances and account details





- Scrolling left and right will provide you additional details regarding your account summary

**For technical support regarding mobile access to BOSS Mobile App, please call E-Commerce Support at (888)654-3858, or Cash Management Support at 866-943-8739.**